

Pampered Pups on Mill Creek

Boarding Agreement/Contract

This is a contract between Pampered Pups on Mill Creek (hereinafter called "Pampered Pups") and the pet owner whose signature appears below (hereinafter called "Owner").

Owner agrees to pay in full the rate for boarding in effect on the date your pet is checked into Pampered Pups. Owner further agrees to pay all costs and charges for special services requested, and all veterinary costs incurred for the pet during the time your pet is in the care of Pampered Pups. It is understood that owner's pet shall not leave Pampered Pups until all charges are paid by owner to Pampered Pups.

I have read and understand the above statement.

Please initial here _____

Participation, Behavior, and Liability Waiver

Owner represents that he/she is the sole owner of the pet, free and clear of all liens and encumbrances.

Pampered Pups reserves the right to bathe your pet for the health benefits of the staff and other dogs at our facility at the Owner's expense if pet is brought to the facility dirty or with odor of dog smell. Cost will be \$25 for dogs under 40 lbs and \$35 for dog over 40 lbs.

Owner understands and agrees they assume all risk of illness, disease, injury, nicks, scratches, sprains, sore paw pads from play, dog bites, problems related from ingesting materials found outdoors, canine cough (doggy colds) or other viruses, harm or otherwise to their pet during "activities" their pet may participate in, including boarding, one-on-one play, and all other activities, plus movement within and outside the facility, and transportation, is applicable, to and from Pampered Pups.

Owner further understands that not each and every potential risk can be listed above but, agrees that the benefits associated with dog boarding and care outweigh the possible risks, therefore, owner hereby voluntarily releases, forever discharges, and agrees to hold harmless and indemnify Pampered Pups and its agents from any and all liability claims, demands, actions, or rights of action, which are related to, arise out of, or are in any way connected with their pet's participation in activities at Pampered Pups, including those allegedly attributable to the negligent acts or omissions of Pampered Pups or their staff.

Owner further certifies that their dog has not harmed or shown aggressive or threatening behavior towards other people or other dogs. Owner assumes all liability for damages or injuries caused by their pet.

Pampered Pups reserves the right to refuse any pet that does not meet the prerequisites. We also refuse to accept any dog that has been proven to be destructive, vicious, or unmanageable in boarding situations.

In placing my pet under the care of Pampered Pups, it is understood the Pampered Pups assumes no responsibility for the loss or injury of my pet other than situations where Pampered Pups is deemed to be solely negligent. I do hereby release all owners and employees of Pampered Pups from all liabilities for damage occasioned by loss, injury or illness as above set forth.

I have read and understand the participation, behavior, and liability waiver.

Please initial here _____

Damage or Injury Liability Agreement

Owner assumes ALL liability for damages or injuries incurred while their dog is boarded, to include payment of costs of injury to staff, other clients or other animals or damage to facility caused by their dog. (veterinarian costs, medical bills, and repair costs) Owner waives any and all claims, actions or demands of any nature, foreseen or unforeseen, that Owner may have against Pampered Pups relating to the care, control, health, and/or safety of dog arising during pick-up, transport, drop-off, and stay at the facility.

A. _____ Owner certifies their dog(s) is not able or willing to jump or climb 6-foot fencing. Owner also certifies that their dog(s) will not try to escape through or under a fence by digging under a fenced area.

_____ Owner's dog(s) may, or will be able to jump over or dig under fences. Owner understands that Pampered Pups is not responsible and holds them harmless if pet climbs over or escapes out of the 6-foot-high fencing area.

B. _____ Owner authorizes dog(s) to play with other dogs. Owner understands by allowing dog(s) to play with other dogs that the chance of injury is higher and that owner is responsible for any vet bills incurred during playtime.

***We do not board dogs that we can not intermingle at playtime with other dogs.**

C. _____ Owner authorizes Pampered Pups to use their bedding for their dog(s). Owner understands they are responsible for replacement cost if dog(s) damages it.

_____ No, do not use Pampered Pup's bedding for dog(s). I, the Owner, will supply bedding for my dog for it's stay at Pampered Pups.

Pampered Pups shall exercise reasonable care for your pet delivered by the Owner to Pampered Pups for boarding. It is expressly agreed by the Owner and Pampered Pups that Pampered Pups' liability shall in no event exceed the lesser of the current value of the pet of the same species or the sum of \$200.00 per animal boarded. We understand there is no dollar amount that could ever compensate for the loss of your pet, however, it is necessary for Pampered Pups to set this policy. The Owner further agrees to be solely responsible for any and all acts or behavior of their pet while it is in the care of Pampered Pups.

I agree to the above, accept full responsibility for the acts of my dog while being boarded and release Pampered Pups and its staff and all claims of liability.

Please initial here _____

Health Agreement

Owner certifies that their pet is in good health and has not been ill with any diseases in the last 30 days. It is the Owner's responsibility to inform Pampered Pups of any exposure to any disease their pet may have come in contact with. Owner represents to Pampered Pups that the pet has not been exposed to rabies or distemper within the last 30-days prior to boarding. Owner understands that each time Pet is brought to Pampered Pups, Owner is recertifying that the pet is in good health and has not had any illness of any kind for 30 days prior to check -in and has not exhibited any signs of illness, such as coughing, vomiting or diarrhea within 48 hours prior to visiting.

_____ I give permission to administer Pepto Bismol to pet for stress induced diarrhea.

_____ I prefer you contact me or my vet before administering Pepto Bismol to my pet.

_____ In the event that my dog would get stung by bees, I give permission to administer Benadryl.

Owner must provide in writing from a veterinarian's office that all the pet's vaccines are current for the following: Rabies, DHLPP (distemper, hepatitis, leptospirosis, parainfluenza and parvovirus), Bordetella (Kennel Cough), and a current fecal test has been done to screen for parasites. (It is a state law that your pet must have a rabies vaccine if over 3 months of age.) All vaccines must have been received at least 7 days prior to time of check in to be fully effective. Pampered Pups will NOT assume responsibility for any disease preventable by vaccine.

Owner certifies that their pet is currently being provided with adequate preventative treatment for fleas and ticks. (recommended treatment: Frontline Plus). Pampered Pups will NOT assume responsibility/liability for any exposure of fleas or ticks while in our care.

Pampered Pups takes great pride in keeping each and every animal as safe and protected as possible during their stay at our facility, which is why all above measures must have been done before staying with us. It is what is best for your pet while they are being boarded.

I have read and understand the above health agreement.

Please initial here _____

Authorization of Medical Care

In the event that your dog becomes ill or injured during a stay at Pampered Pups, Pampered Pups will attempt to contact the pet's personal veterinarian as well as the emergency contact provided to Pampered Pups by Owner, however in an emergency situation we may not have enough time prior to the administration of care. Owner authorizes Pampered Pups to obtain medical attention for the pet from any veterinarian of Pampered Pups choice and to transport the pet to and from such veterinarian when Pampered Pups deems medical care is important to the pet's health. Owner grants Pampered Pups and its employees or agent full authority to make decisions involving the medical treatment of pet and agrees to pay for all related costs that occur at such veterinarian office.

I have read and understand the above authorization of medical care.

Please initial here _____

Reservation & Cancellation Agreement:

Pampered Pups is a small facility ran just by our family, meaning Husband, Wife, and 2 young kids no staff. We take a limited number of dogs per day, generally around 10. A lot of times we are full, especially over weekends and we have to disappoint clients by turning them away. When clients cancel reservations or change reservations at the last minute, it is frequently too late for us to fill the space that we reserved for them because other clients that we turned away have already made other arrangements. This causes us to lose a tremendous amount of income. Due to the loss of revenue, the high demand of our services in this area and the limited number of dogs we take, we are implementing a more restrict reservation and cancellation policy for our facility.

High Peak Periods:

- Public School Spring Break (7-day minimum stay)
- Memorial Day Weekend- Labor Day Weekend
- Thanksgiving Week & Weekend
- Christmas Week & Weekend

-3 day minimum stay

- 50% Non-refundable deposit to reserve dates

-Cancellations of reservations or changes to the original reservation dates within 7 days of the first day of stay will still require FULL payment of the original requested dates, unless we are able to fill those spots with another client on our waiting list.

Non-Peak Periods

-2 day minimum stay

-50% deposit to reserve dates

-Cancellations made at least 14 days prior to first day stay will receive a full refund of deposit.

- Cancellations of reservation or changes to the original reservation dates within 14 days of the first day of stay there will be NO refund of the deposit
- Cancellations of reservations or changes to the original reservation dates within 7 days of the first day of stay will still require FULL payment of the original requested dates, unless we are able to fill those spots with another client on our waiting list.

I have read and understand the above reservation and cancellation agreement.

Please initial here _____

All terms and conditions of this Agreement shall be binding on the heirs, administrators, personal representatives and assigns of the Owner and Pampered Pups.

Any controversy or claim arising out of or relating to this Agreement, or the breach thereof, or as the result of any claim or controversy involving the alleged negligence by any party to this agreement, shall be settled in accordance with the rules of the American Arbitration Association, and judgement upon the award rendered by an arbitrator may be entered in any Court having jurisdiction thereof. The arbitrator shall, as part of the award, determine an award to the prevailing party of the costs of such arbitration and reasonable attorney's fees of the prevailing party. The arbitrator shall apply Wisconsin law to the merits of any dispute or claim, without reference to conflict law rules. THE PARTIES HAVE READ AND UNDERSTAND THIS CLAUSE, WHICH DISCUSSES ARBITRATION. THE PARTIES UNDERSTAND THAT BY SIGNING THIS AGREEMENT THAT THEY WILL SUBMIT ANY CLAIMS ARISING OUT OF, RELATING TO, OR IN CONNECTION WITH THIS AGREEMENT OR THE INTERPRETATION, VALIDITY, CONSTRUCTION, PERFORMANCE, BREACH OR TERMINATION THEREOF, TO BINDING ARBITRATION, AND THAT THIS ARBITRATION CLAUSE CONSTITUTES A WAIVER OF THE PARTY'S RIGHT TO A JURY TRIAL AND RELATED TO THE RESOLUTION OF ALL DISPUTES RELATING TO ALL ASPECTS OF THE RELATIONSHIPS BETWEEN THE PARTIES.

By signing this contract and leaving your pet(s) with Pampered Pups, Owner certifies to the accuracy of all information given about pet.

By signing this contract, Owner authorizes pet's veterinarian clinic and/or veterinarian treating pet to discuss and/or release copies of pet's medical records to Pampered Pups and its staff.

I acknowledge that I have carefully read all 4 pages of this Agreement and initialed all sections of this Agreement where asked and understand its contents and understand this agreement releases Pampered Pups of all liabilities. I understand this agreement will remain valid and in force for all future stays at Pampered Pups unless it is revoked by either party.

Signature of Owner/Guardian

Date

Print Name _____

Pet(s) Name(s) _____

